## ... Welcome to Ours

Crown Ridge Place is owned and managed by the Freeman family under the corporate name of Crown Ridge Health Care Services Inc. With over 35 years experience, they are dedicated to making your new home an enjoyable and secure place to live.









Crown Ridge Health Services Inc. owns and operates Westgate Lodge Long-term Care Home (Belleville), The Riverine Retirement Residence (Napanee), The Crown Ridge Retirement Residence (Trenton), and The Crown Ridge Place Long-term Care Home (Trenton). Separate brochures are available for all our residences.

**Our Retirement Residences** provide healthy seniors with an alternate lifestyle enabling them to maintain their privacy and independence.

Our Long-term Care Homes provide 24 hour nursing care in accordance with the Ministry of Health and Long-term Care for seniors with chronic ailments or disabilities who require the daily attention of RN's in addition to help with personal care.



106 Crown St., Trenton, ON K8V 6R3 Tel.: 613-392-1289 Fax: 613-392-6939 www.crownridgehealth.ca

Member of the Ontario Long-term Care Association.

Accredited by the Canadian Council of Health Services

Accreditation.





# Long-term Care Quality Care Quality Living



## We Believe in Family...

Crown Ridge Place offers quality care in a "home like" setting with common areas for use by residents and their family and friends. We are an accredited, 84 bed, Long-term Care Home, licenced by the Ministry of Health and Long-term Care.

We are located on the east side of Trenton in a quiet neighbourhood setting. Churches, shopping and the park areas of the Bay of Quinte are all easily accessible. Outdoor accessibility is offered in secured areas which are attractively landscaped. These areas have safety features built in to enhance the resident's time out of doors.

Our facility is staffed by Registered Nurses and other profession personnel on a 24-hour basis. An Advisory Physician is retained to oversee all matters relating to medical care. Whenever possible, residents are welcome to medical care provided by their physician of choice.

Crown Ridge Place has an open door policy. Our professional and dedicated staff is available to address any question or concern you may have.

Application is made through the **Community Care Access Centre for Hastings & Prince Edward Counties** to be eligible for admission to Crown Ridge Place. They can be contacted at 613-966-3530 or 1-800-668-0901.



### Resident and Family Reviews

"Excellent care and friendly atmosphere."

"Everything is spotless."

"The staff is like extended family. My dad has deep respect for them and so do I."

"Mom gets amazing care. The staff is fantastic! We couldn't be more pleased."

"There is a genuine sense of care and love..."

"My mom is treated with dignity and respect. She refers to the staff as 'my friends'."

"I find everyone very helpful and thoughtful. Thank you."



Attractive and nutritious meals and snacks are prepared daily in our kitchen, planned under the direction of a Licenced Dietician and our Food Service Supervisor.

## Pastoral Care

Interdenominational services are a part of our monthly calendar of events. Residents are welcome to participate in the services of their choice.



## Accommodations

Rooms are furnished and designed with the comfort of the resident in mind. We encourage residents to decorate their room with personal keepsakes and favourite items. Accommodation is available in private, semi-private or basic rooms, all with 2-piece ensuite baths. Crown Ridge Place offers a pleasant atmosphere for entertaining family and friends. Visitors are always welcome and visiting hours are flexible. The attractively decorated lounge areas coupled with beautifully landscaped grounds and gazebo add to the home-like environment.

#### Leisure Time

Residents can spend time with friends in the lounge, watch the large screen television or relax in one of the cozy, private areas available. Comfortable chairs and tables in the common areas provide a place for cards, games and conversations. A piano awaits a resident, entertainer or guest. Our Activity Director develops a monthly Activity Calendar of events with input from our residents. Family and friends are welcome to participate. Monthly resident council meetings ensure input and satisfaction for our residents and their families.



Special Care Unit

This 26 bed wing is especially designed to accommodate those residents with a dementia. The secured and safe environment caters to the individual characteristics of these residents. Outside of each resident's room is a memory box containing their own pictures and memorabilia. This assists the residents in identifying the location of their room.

#### Tours

We respect that confidence be established in our services prior to decisions being made. Tours of Crown Ridge Place can be arranged by calling 613-392-1289 for an appointment Monday to Friday.

#### Rates

The Ministry of Health and Long-term Care establishes the monthly and daily rates which are standardized across the province of Ontario.



Crown Ridge Place participates in the Short Stay Program providing Female Respite Services. Application is made through your regional Community Care Access Centre.